



6929 S.E. South Marina Way, Stuart, FL 34996

March 27, 2001

Kathleen Cooney
Harbor Branch Environmental Laboratory
5600 US 1 North
Fort Pierce, FL 34946

Dear Kathleen,

I just wanted to drop you a quick note of thanks for all your concerns and efforts in providing us with quality analytical services. I have dealt with several labs in my 20+ years as supervisor of Sailfish Point Utility Corporation and feel that Harbor Branch Environmental Laboratory has provided the most complete and professional service by far. All of my inquiries and requests have always been responded to in a professional, friendly and timely manner by whichever department I've had contact with. Starting with the courier who picks up our samples, on up to the Laboratory Director, our experience has been nothing but positive. I have no hesitation in recommending Harbor Branch to anyone seeking a reliable, quality laboratory with a qualified and courteous staff.

Regards,

Tony Sarno

Tony Sarno
Utility Supervisor
Sailfish Point Utility Corporation